

# List of essential workplaces

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Read the list of essential workplaces in response to COVID-19 (2019 novel coronavirus). Following [A Framework for Reopening our Province](#) – our gradual, staged approach to loosening emergency conditions and restarting the economy – Ontario started the first stage of its reopening plan on May 19, 2020.

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For the purposes of this list, businesses include any for-profit, non-profit or other entity providing the goods and services described. All businesses may continue to deliver work and services online, by telephone or by mail/delivery. Teleworking and online commerce are permitted at all times for all businesses.

## Supply chains

1. Businesses that supply other essential businesses or essential services within Ontario, or that supply businesses or services that have been declared essential in a jurisdiction outside of Ontario, with the support, products, supplies, systems, or services, including processing, packaging, warehousing, distribution, delivery, and maintenance necessary to operate
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## Food

2. Businesses that primarily sell food, beverages and consumer products necessary to maintain households and businesses including:
    1. supermarkets and grocery stores
    2. convenience stores
    3. discount and big box retailers selling groceries
    4. restaurants (take-out, drive-through and delivery service only)
    5. beer and wine and liquor stores
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## Consumer products

1. Businesses that sell:
  1. motor vehicles, including cars, trucks and motorcycles
  2. recreational vehicles, including motor homes
  3. trailers and travel trailers
  4. boats and other watercraft
  5. other motorized vehicles, including power-assisted bicycles, golf carts, scooters, snowmobiles and all-terrain vehicles
2. Garden centres and plant nurseries, including greenhouses that engage in retail sales to the public
3. Hardware stores
4. Safety supply stores

5. Businesses that retail or rent items to the public and have a public entrance that opens onto a street or exterior sidewalk and that are in compliance with [the relevant requirements in section 2 of Schedule 3 of the regulation](#)
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## Services

3. Pharmacies
4. Gas stations and other fuel suppliers
  1. Automated and self-service car washes
5. Laundromats and drycleaners
  1. Lawn care services and landscaping services
6. Security services for residences, businesses and other properties
  1. Domestic services that support the operation of households, including housekeeping, cooking, indoor and outdoor cleaning and maintenance services
7. Vehicle and equipment repair and essential maintenance and vehicle and equipment rental services
8. Courier, postal, shipping, moving and delivery services
9. Funeral and related services
10. Staffing services including providing temporary help
11. Veterinary services and other businesses that provide for the health and welfare of animals, including farms, boarding kennels, stables, animal shelters, zoos, aquariums and research facilities
  1. Pet services, including grooming, sitting, walking and training services, and services that train or provide service animals
12. Home child care services of up to six children as permitted under the Child Care and Early Years Act, 2014, and child care centres for essential workers authorized to operate in accordance with Ontario Regulation 51/20 (Order Under Subsection 7.0.2 (4) of the act - Closure of Establishments)

13. Hotels, motels, other shared rental accommodation including student residences, except for any pools, fitness centres, meeting rooms and other recreational facilities that may be part of the operations of these businesses
    1. Seasonal campgrounds that are in compliance with the [relevant requirements in section 3.1 of Schedule 3 of the regulation](#)
    2. Golf courses and outdoor driving ranges that are in compliance with the [relevant requirements in section 2.2 of Schedule 3 of the regulation](#)
  14. Cheque cashing services
  15. This section previously listed specific businesses that were authorized to open their place of business to sell items by alternative methods of sale including curb side pickup and delivery. This section has been removed because, as of May 11, 2020, businesses with a street entrance may now sell items by curb side pick-up and delivery.
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## **Financial services**

16. Businesses that provide the following financial services:
    1. capital markets and related securities trading and advisory services
    2. banking/credit union activities including credit intermediation
    3. insurance
    4. land registration services
    5. real estate agent services
    6. pension and benefits payment services
    7. financial services including payroll and payment processing and accounting and tax services
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## **Telecommunications and IT infrastructure/service providers**

17. Information Technology (IT) services, including online services, software products and the facilities necessary for their operation and delivery

18. Telecommunications providers and services (phone, internet, radio, cell phones etc.) and facilities necessary for their operation and delivery
  19. Newspapers, radio and television broadcasting
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## Maintenance

20. Maintenance, repair and property management services that manage and maintain the safety, security, sanitation and essential operation of institutional, commercial, industrial and residential properties and buildings
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## Transportation services

21. Businesses and facilities that provide transportation services, including:
    1. transportation services provided by air, water, road, and rail, including taxis and other private transportation providers
    2. support services for transportation services, including:
      1. logistical support, distribution services, warehousing and storage, truck stops and tow operators
      2. services that support the operations and safety of transportation systems including maintenance and repairs
      3. marinas, boating clubs and other organizations that maintain docking facilities for members or patrons and that are in compliance with the [relevant requirements in section 5 of Schedule 3 of the regulation](#)
  22. Businesses that provide and support online retail, including by providing warehousing, storage and distribution of goods that are ordered online
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## Manufacturing

23. Businesses that extract, manufacture, process and distribute goods, products, equipment and materials, including businesses that manufacture inputs to other manufacturers, (e.g. primary metal/ steel, blow molding, component

manufacturers, chemicals, etc. that feed the end-product manufacturer), regardless of whether those other manufacturers are inside or outside of Ontario, together with businesses that support and facilitate the movement of goods within integrated North American and global supply chains

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## **Agriculture and food production**

- 24. Businesses that produce food and beverages, and agricultural products including plants, including by farming, harvesting, aquaculture, hunting and fishing
  - 25. Businesses that process, manufacture or distribute food, beverages, crops, agricultural products, animal products and by-products
  - 26. Businesses that support the food or agricultural products supply chains and the health and safety of food, animals and plants
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## **Construction**

- 27. Construction activities or projects and related services that support construction, including demolition services
- 28. Land surveyors

Sections 29-31 previously listed specific construction activities that were authorized to operate. As restrictions are being lifted, these sections are no longer necessary and have been removed.

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## **Resources and energy**

- 32. Businesses that provide and ensure the domestic and global continuity of supply of resources, including mining, forestry, aggregates, petroleum, petroleum by-products and chemicals

33. Electricity generation, transmission, distribution and storage and natural gas distribution, transmission and storage

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## **Community services**

34. Businesses that deliver or support the delivery of services including:

1. sewage treatment and disposal
2. collecting, transporting, storing, processing, disposing or recycling of any type of waste
3. potable drinking water
4. critical infrastructure repair and maintenance including roads, dams, bridges etc.
5. environmental rehabilitation, management and monitoring, and spill clean up and response
6. administrative authorities that regulate and inspect businesses
7. professional and social services that support the legal and justice system
8. government services including but not limited to policing and law enforcement, fire and emergency services, paramedics, coroner and pathology services, corrections and court services, licences and permits
9. allotment gardens or community gardens

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## **Sports**

1. Training facilities that are:
  1. operated by a sports team in one of the following leagues:
    1. Canadian Football League
    2. Major League Baseball
    3. Major League Soccer

4. National Basketball Association
    5. National Hockey League
  2. in compliance with the [requirements for sports team training facilities](#) (section 6, Schedule 3 of the regulation)
2. The following facilities for outdoor sports and activities that are in compliance with the [relevant requirements, listed in section 7 of Schedule 3 of the regulation](#):
  1. baseball diamonds
  2. batting cages
  3. soccer fields
  4. tennis, platform tennis, table tennis and pickleball courts
  5. basketball courts
  6. BMX parks
  7. skate parks
  8. motorsport tracks
  9. frisbee golf locations
  10. cycling tracks and bike trails
  11. horse riding facilities
  12. shooting ranges, including those operated by rod and gun clubs
3. The following facilities for indoor sports and activities that are in compliance with the [requirements for indoor or outdoor sports facilities](#), listed in section 7 of Schedule 3 of the regulation:
  1. indoor golf driving ranges
  2. indoor horse riding facilities
  3. indoor shooting ranges, including those operated by rod and gun clubs
4. Facilities, other than pools, that are in compliance with the [relevant requirements in section 8 of Schedule 3 of the regulation](#) and that are being used by one or more of the following organizations, leagues or clubs to train amateur or professional athletes or to run amateur or professional athletic competitions:



1. national sport organizations funded by Sport Canada and member clubs
  2. provincial sport or multi-sport organizations recognized by the Ministry of Heritage, Sport, Tourism and Culture Industries and member clubs
  3. professional sport leagues or member clubs
  5. Horse racing tracks that are in compliance with [the relevant requirements in section 9 of Schedule 3 of the regulation](#)
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## Research

35. Businesses and organizations that maintain research facilities and engage in research, including medical research and other research and development activities
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## Health care and social services

36. Organizations and providers that deliver home care services or personal support services to seniors and persons with disabilities
37. Businesses that sell, rent or repair assistive/mobility/medical devices, aids and/or supplies
38. Regulated health professionals
  1. Professionals or organizations that provide in-person counselling services
39. Organizations that provide health care including retirement homes, hospitals, clinics, long-term care facilities, independent health facilities and mental health and addictions counselling supports
40. Laboratories and specimen collection centres
41. Manufacturers, wholesalers, distributors and retailers of pharmaceutical products and medical supplies, including medications, medical isotopes, vaccines and antivirals, medical devices and medical supplies

- 42. Manufacturers, distributors and businesses that provide logistical support of or for products and/or services that support the delivery of health care in all locations
  - 43. Organizations that provide critical personal support services in home or residential services for individuals with physical disabilities
  - 44. Not-for profit organizations that support the provision of food, shelter, safety or protection, and/or social services and other necessities of life to economically disadvantaged and other vulnerable individuals
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## Media industries

- 45. Sound recording, production, publishing and distribution businesses
  - 46. Film and television post-production, visual effects and animation studios
  - 47. Book and periodical production, publishing and distribution businesses
  - 48. Interactive digital media businesses, including:
    - 1. computer system software or application developers and publishers
    - 2. video game developers and publishers
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## Entertainment

- 49. Drive-in cinemas that were in existence as of May 29, 2020 and that are in compliance with the [relevant requirements in section 10 of Schedule 3 of the regulation](#).
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## Requirements that apply to businesses

### Compliance

Business places that are open must operate in accordance with all applicable laws, including the Occupational Health and Safety Act and the regulations made under it.

Business places that are open must operate in compliance with the advice, recommendations and instructions of public health officials,

including any advice, recommendations or instructions on physical distancing, cleaning or disinfecting.

## **Places of business that engage in the retail sale or rental of items to the public**

Businesses that retail or rent items to the public, other than those described in parts 2, 2.1, 2.2, 2.3, 2.4, 3 or 4 of the list above, must ensure that people can maintain physical distancing of at least two metres from each other at all times by either:

1. using alternative methods of sale, such as curbside pick-up or delivery
2. operating by appointment
3. limiting the number of people who can enter the place of business at any one time

Fitting rooms can only be used if:

1. they have a solid door that may be closed
2. adjacent stalls are not occupied at any one time
3. they are cleaned and disinfected after each use

## **Boarding kennels and stables**

1. Boarding kennels and stables may allow owner to visit, help care for or feed or ride their animals.

## **Golf courses and outdoor driving ranges**

Golf courses and outdoor driving ranges must ensure that clubhouses, restaurants, pools, meeting rooms, fitness centres and other recreational facilities on the premises remain closed to the public.

This does not apply to any portion of a building that:

1. is used to provide first aid services
2. contains a washroom
3. provides access to first aid services or washrooms

Restaurants on the premises may provide take-out or delivery service.

### **Short term rentals**

Short term rentals in rental accommodations booked after April 4, 2020 must only be provided to individuals who are in need of housing during the emergency period.

This does not apply to hotels, motels and student residences.

### **Seasonal campgrounds**

1. Seasonal campgrounds must ensure that:
  1. campsites are made available only for trailers and recreational vehicles that are either:
    1. used by individuals who do not have another residence in Canada and are in need of housing during the emergency period
    2. permitted to be there by the terms of a full season contract
  2. only campsites with electricity, water service and facilities for sewage disposal are provided for use
  3. all recreational facilities in the campground, and all other shared facilities in the campground such as washrooms, are closed
  4. other areas of the seasonal campground are closed to the general public and are only opened for the purpose of preparing the seasonal campground for reopening

### **Open houses prohibited**

Businesses that provide real estate agent services must not host, provide or support any open house events.

### **Marinas, boating clubs and other organizations that maintain docking facilities for members or patrons**

Marinas, boating club and other organizations that maintain docking facilities for members or patrons must ensure that clubhouses, restaurants, pools, meeting rooms, fitness centres and other recreational facilities on the premises remain closed to the public.

This does not apply to any portion of a building that:

1. is used to provide first aid services
2. contains a washroom
3. provides access to first aid services or washrooms

Restaurants on the premises may provide take-out or delivery service.

This does not prevent marinas, boating clubs or other organizations that maintain docking facilities for members or patrons from operating grocery or convenience stores on the premises or providing fuel supply, watercraft repair and servicing, watercraft docking and watercraft launching services.

### **Sports team training facilities**

6. Sports teams that operate training facilities ([described in paragraph 34.1 of this list](#)) for use by its players must ensure that:

1. the facility may only be used if:
  1. the team's league has established a health and safety protocol for the use of training facilities
  2. the training facility is operated in compliance with the health and safety protocol
2. the only people allowed to enter and use the facility are:
  1. players on the team who are using the facility for the purposes of training or conditioning

2. staff that are strictly necessary to operate the facility and support the training or conditioning of the players

## **Indoor or outdoor sports facilities**

### **Sports facilities must ensure that:**

1. people who enter or use the facility maintain a physical distance of at least two metres from each other
2. team sports are not practised or played within the facility
3. other sports or games that are likely to result in individuals coming within two metres of each other are not practised or played within the facility
4. locker rooms, change rooms, showers and clubhouses remain closed, however access may be provided to washrooms or first aid rooms

Players must bring their own equipment to use batting cages. Facilities are not allowed to rent or loan any equipment to players.

## **Facilities for athletic training or competitions**

### **8. Athletic training facilities must ensure that:**

1. only member athletes or an organization described in part 34.4 of this list are allowed to use the facilities
2. people who enter or use the facility maintain a physical distance of at least two metres from each other
3. team sports and pool-based sports are not practised or played within the facility
4. other sports or games that are likely to result in individuals coming within two metres of each other are not practised or played within the facility
5. all sport activities are conducted in accordance with the rules and policies of the applicable organization identified in part 34.4 of this list, including the rules and policies put in place to enable a safe return to the sport

6. no spectators are permitted at the facility, other than up to one accompanying parent, guardian or other adult for each athlete under the age of 18
7. locker rooms, change rooms, showers and clubhouses remain closed, except to provide access to washrooms or first aid

### **Horse racing tracks**

9. Horse racing tracks must remain closed to spectators.

### **Drive-in cinemas**

10. Drive-ins must ensure that:
  1. other than employees, everyone stays in a vehicle that is closed to the elements, except:
    1. to purchase admission
    2. to use the washroom
    3. for the purposes of health and safety
  2. only members of the same household are in a vehicle together
  3. vehicles park at least two metres away from each other
  4. employees of the drive-in are at least two metres away from vehicles and other people, except for the purpose of selling admission
  5. any washrooms that are open for use must be cleaned and disinfected as frequently as necessary to maintain a sanitary environment
  6. no food or drinks are sold or provided
  7. no materials are exchanged, except:
    1. between members of the same household
    2. between drive-in employees
    3. as necessary for the purchase of admission